

- Our approach, and our services, are person-centred.
   Parent carers and disabled people themselves are the experts in their own condition and needs, and we always recognise this.
- Our staff will always be experienced and knowledgeable in supporting people with disabilities of all kinds. Both our staff and Unique Ways as a whole will always be welcoming, approachable, trustworthy, and independent.
- Confidence is essential for disabled children and their carers, and we will always focus on building the skills and resilience of parents, carers, children and young people.
- Our services will be **confidential**, and of a **high quality**.
- We are the link between families, support services and the wider community, and we'll always help to **empower** families to ensure their voices are heard.

# **Advocating for you**

Making sure the voices of parent carers are heard is an essential part of our mission at Unique Ways.

Consultations, focus groups, questionnaires, and other events help us understand what our members need.

Through our project Family Voice Calderdale, we focus on helping parent carers influence the development and delivery of both our services and the local support they use.





If you would like to know more about our services, receive our bulletins, become a member, or just speak to one of the team, please contact us on:



01422 343 090

hi@uniqueways.org.uk

# **Unique Ways**

Hanson Lane Enterprise Centre Hanson Lane, Halifax HX1 5PG

www.uniqueways.org.uk

## Find us on social media

facebook.com/UniqueWaysCharity twitter.com/UniqueWaysUK

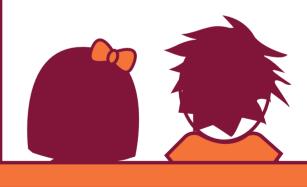


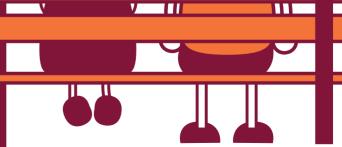




supporting families with disabled children













Unique Ways are a parent-led organisation offering support, guidance and a range of services to families with disabled children aged 0-25. We're based in Halifax, West Yorkshire, covering the whole of the Calderdale area and beyond.

Our mission is to support parent carers of young people and children with disabilities by helping them build their skills and resilience, supporting them as they become more involved in community life, and ensuring their voices are heard.

Our values are underpinned by the social model of disability, which means we don't restrict our services based on an eligibility criteria or diagnosis. We exist for all families of disabled children and young people, aged 0-25, who feel that they need our help due to any additional needs, including physical disabilities, learning disabilities and ongoing health conditions.

Whether you want help to navigate the disability and Education, Health and Care plan processes, speak to



someone who understands what you are going through, access training, meet new people, or have your voice heard on local services, the Unique Ways team is here to help.

# Focusing on positive outcomes

We focus on six key outcomes for parent carers and their children:

- Helping families feel more **informed** about the support and services available to them.
- Helping families feel **supported** in relation to their child's disability and needs.
- Helping families to become more **resilient**, and better able to cope with the issues that being a parent carer can bring.
- Providing a sense of **inclusion** and understanding, building connections with others in similar situations.
- Ensuring families feel like **their voices are heard** and taken into account when talking about their child's disability and needs.
- Ensuring that families can **influence** the planning, shaping, commissioning and delivery of services.

# **Our services**



#### Information

As a member, you can receive regular bulletins to keep you informed on the issued affecting you and your family, as well as assistance with navigating support services.



## **Peer support**

We run coffee mornings, afternoon tea, social activities and days out. Come along for guidance from our staff, or just for a chat!



## **Training**

Members can attend a number of free information sessions and courses throughout the year, focusing on building resilience, developing support networks and planning for the future.



### **One2One Services**

Our One2One service providers include a sleep practitioner, as well as supporters who can help you write letters, fill in forms, or act on your behalf throughout the Education Health and Care (EHC) process.



# **Toy Library**

Sensory toys are fantastic learning and development aids, but can be expensive. Our toy library is a great way to try before you buy.



