

Library Service Delivery Review

Northowram Library and Family Centre



Opening hours

Monday:	14:00 - 18:30
Tuesday:	10:00 - 16:30
Wednesday:	Closed
Thursday:	10:00 - 18:30
Friday:	14:00 - 16:30
Saturday:	10:00 - 16:00
Sunday:	Closed

Closed for lunch between 13:00 and 14:00 on Tuesday, Thursday and Saturday

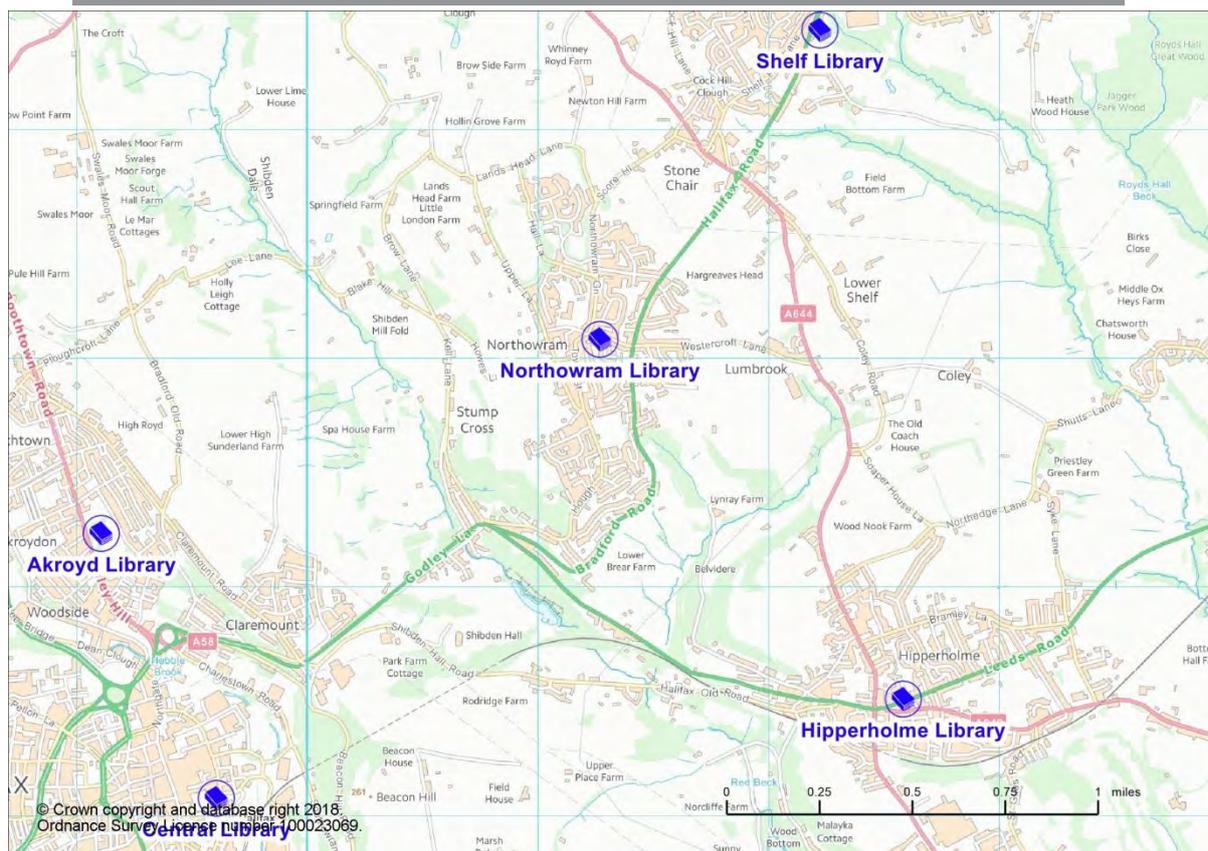
Northowram Library was purpose built as a library in 1966 and is open 25 hours a week. The library is located in the heart of the village close to local schools, churches and shops. The library was refurbished when the Family Centre was added as an extension in 2010. Wi-Fi is installed.

There are good links between the two services and an excellent relationship with the Children's Centre. Both the library and Centre share facilities, and are used by local groups and organisations. A readers group and craft group meet regularly at the library; the craft group organises charity fundraising activities.

The Library has its own car park, with bus stops nearby on the main road. The nearest libraries are Hipperholme (1.6 miles) and Shelf (1.1 miles)

Other Council or community sites in the locality include a Church Hall.

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Performance and Financial Information

Northowram Library	2014/2015	2015/2016	2016/2017
TOTAL ANNUAL ISSUES	14,565	13,684	12,814
TOTAL LIBRARY VISITS	20,400	18,100	16,400
TOTAL ANNUAL ENQUIRIES	1,550	900	700
ANNUAL BUILDING COSTS -£	Running Costs £10,959 Planned Revenue £1,569 Reactive Repairs £618 £13,146	Running Costs £11,408 Planned Revenue £134 Reactive Repairs £564 Total £12,106	Running Costs £11,359 Planned Revenue £986 Reactive Repairs £151 Total £12,496
ANNUAL STAFFING COSTS -£	£16,841	£16,841	£17,391
TOTAL ANNUAL LIBRARY COSTS -£	£29,987	£28,947	£29,887
COSTS PER VISIT -£	£1.47	£1.60	£1.82
COSTS PER ISSUE -£	£2.06	£2.12	£2.33

For more information on the Library Review visit: calderdale.gov.uk/libraries

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STAFFING F T E	0.82	0.82	0.82
COMPUTER SESSIONS	1,691	1,377	1,398

Options to consider

The context in which the library offer is delivered continues to change, this is both in terms of how the public access it and the ability of the council to fund it in a position of continually reducing budgets. It would not be possible to deliver the level of savings required without changes to the current service delivery.

There is a budgetary requirement to make savings of £30,000 in 2018-19, rising to £160,000 in 2019-20. The saving of £30,000 could be contained within the overall library budget, the successive year saving of £130,000 cannot. The review of community libraries is being undertaken to develop a clear way forward, which identifies and addresses the challenges for each site in the context of the Council's overall priorities.

Repair

- The library is in a good location and the building in good condition.

Relocate

- We are not currently considering relocation of the service. However any viable relocation opportunities suggested by the community will be considered

Revise

- Whilst 2016/17 visits/issues show decline, they remain relatively healthy when compared with most other community libraries and cost per visit is relatively low. Computer use remains good.
- There are opportunities to build on the existing infrastructure to extend the site's use as community hub.
- Explore interest in community organisations and groups operating the library, as either a library or as a community venue incorporating a library offer.
- Explore interest in a voluntary group staffing the library, with the Council still providing support with stock and IT – thereby retaining as part of statutory provision.