

NHT Survey Key Benchmark Indicators 2015 - 2017

Question	2016-2017			2017 Ranking		2016-2017			2017 Ranking		2016-2017			2017 Ranking		2016-2017			2017 Ranking		2016-2017			2017 Ranking						
	2016	2017	Change 2016-17	National (0-112)	WYCA (1-5)	2016	2017	change	National (0-112)	WYCA (1-5)	2016	2017	change	National (0-112)	WYCA (1-5)	2016	2017	change	National (0-112)	WYCA (1-5)	2016	2017	change	National (0-112)	WYCA (1-5)	2016	2017	change	National (0-112)	WYCA (1-5)
KBI 01 - Overall (local)	55	55	0	50	3	57	57	0	24	1	54	53	-1	74	5	53	54	1	70	4	56	55	-1	47	2					
KBI 02 - Overall (national)	55	55	0	50	3	57	57	0	25	1	54	53	-1	77	5	53	54	1	70	4	55	55	0	48	2					
<b>Access</b>	74	69	-5	75	5	69	70	1	66	3	68	67	-1	67	4	72	71	-1	53	2	73	71	-2	41	1					
KBI 03 - Ease of Access (all)	76	73	-3	98	4	75	75	0	58	2	72	71	-1	108	5	74	74	0	85	3	77	76	-1	37	1					
KBI 04 - Ease of Access (disabilities)	69	63	-6	81	4	63	62	-1	94	5	63	64	1	74	3	65	67	2	40	1	68	67	-1	41	2					
KBI 05 - Ease of Access (no car)	78	71	-7	59	3	69	73	4	41	1	69	64	-5	100	5	77	71	-6	61	4	74	72	-2	48	2					
<b>Public transport</b>	64	63	-1	40	4	62	65	3	23	2	65	66	1	12	1	63	63	0	39	3	63	62	-1	50	5					
KBI 06 - Local bus services	67	63	-4	42	4	65	63	-2	40	3	68	66	-2	20	1	64	64	0	35	2	65	62	-3	47	5					
KBI 07 - Local bus services (BVPI 104)	69	65	-4	23	2	66	n/a			n/a	66	68	2	15	1	68	n/a			n/a	67	62	-5	32	3					
KBI 08 - Public transport info (BVPI 103)	59	54	-5	11	1	56	n/a			n/a	58	52	-6	17	2	57	n/a			n/a	57	49	-8	26	3					
KBI 09 - Taxi/mini cab services	69	69	0	37	4	69	72	3	11	2	71	73	2	6	1	70	70	0	27	3	69	68	-1	46	5					
KBI 10 - Community Transport	57	58	1	33	2	56	60	4	12	1	60	58	-2	44	3	56	56	0	81	5	54	57	3	74	4					
<b>Walking &amp; Cycling</b>	56	55	-1	52	2	57	58	1	14	1	56	55	-1	55	3	54	54	0	79	5	54	54	0	77	4					
KBI 11 - Pavements & Footpaths	58	60	2	18	2	60	62	2	9	1	57	55	-2	58	3	52	54	2	78	5	55	55	0	57	4					
KBI 12 - Pavements & Footpaths (aspects)	59	57	-2	61	2	61	61	0	17	1	57	54	-3	108	5	56	56	0	85	4	58	56	-2	78	3					
KBI 13 - Cycle routes and facilities	51	51	0	71	4	52	54	2	38	1	54	53	-1	40	2	51	53	2	42	3	50	51	1	74	5					
KBI 14 - Cycle routes and facilities (aspects)	53	49	-4	88	5	54	53	-1	34	2	56	54	-2	24	1	55	50	-5	74	3	53	49	-4	79	4					
KBI 15 - Rights of Way	59	59	0	43	2	60	61	1	17	1	56	58	2	65	3	56	56	0	90	5	56	57	1	81	4					
KBI 16 - Rights of Way (aspects)	54	54	0	39	2	55	n/a			n/a	56	55	-1	28	1	54	n/a			n/a	52	52	0	54	3					
<b>Congestion</b>	48	45	-3	86	4	51	48	-3	53	2	47	43	-4	99	5	48	46	-2	79	3	52	49	-3	39	1					
KBI 17 - Traffic levels & congestion	43	41	-2	77	4	46	44	-2	56	2	38	36	-2	104	5	43	43	0	58	3	49	48	-1	23	1					
KBI 18 - Management of roadworks	49	49	0	93	4	52	53	1	42	1	50	50	0	79	3	47	48	1	102	5	50	51	1	74	2					
KBI 19 - Traffic management	53	53	0	57	2	57	n/a			n/a	54	53	-1	59	3	53	n/a			n/a	55	53	-2	56	1					
<b>Road Safety</b>	53	53	0	96	3	56	56	0	44	1	52	48	-4	112	5	54	53	-1	98	4	55	53	-2	95	2					
KBI 20 - Road safety locally	56	56	0	83	3	59	59	0	46	1	51	46	-5	112	5	55	55	0	92	4	59	57	-2	69	2					
KBI 21 - Road safety environment	51	51	0	110	4	55	56	1	57	1	54	51	-3	112	5	55	54	-1	97	2	55	54	-1	102	3					
KBI 22 - Road safety education	51	52	1	48	2	54	52	-2	42	1	52	47	-5	110	5	52	49	-3	96	3	51	49	-2	103	4					
<b>Highway Maintenance</b>	49	51	2	60	3	55	55	0	16	1	50	49	-1	49	2	46	48	2	90	5	51	50	-1	66	4					
KBI 23 - Condition of highways	30	37	7	60	3	40	41	1	31	1	37	40	3	43	2	27	29	2	96	5	33	33	0	83	4					
KBI 24 - Highway maintenance	50	52	2	58	2	56	56	0	16	1	51	50	-1	88	5	49	51	2	72	3	51	51	0	76	4					
KBI 25 - Street lighting	68	66	-2	65	3	72	69	-3	22	2	67	62	-5	93	5	63	65	2	67	4	72	71	-1	10	1					
KBI 26 - Highway enforcement/obstructions	48	48	0	87	3	51	52	1	16	1	47	47	0	100	5	46	48	2	85	2	48	47	-1	94	4					