

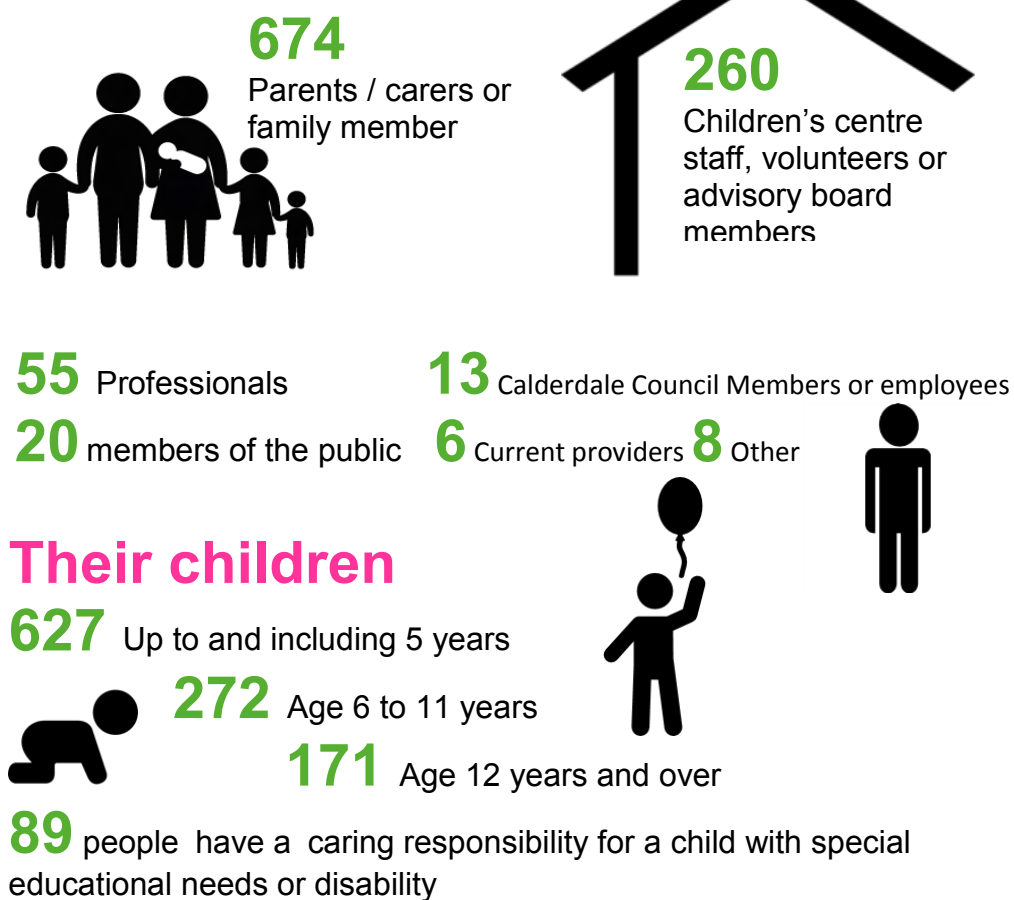
At a glance Calderdale Children's Centre Service Public consultation report

When Calderdale Council undertook a public consultation between 29th May and 26th June 2018

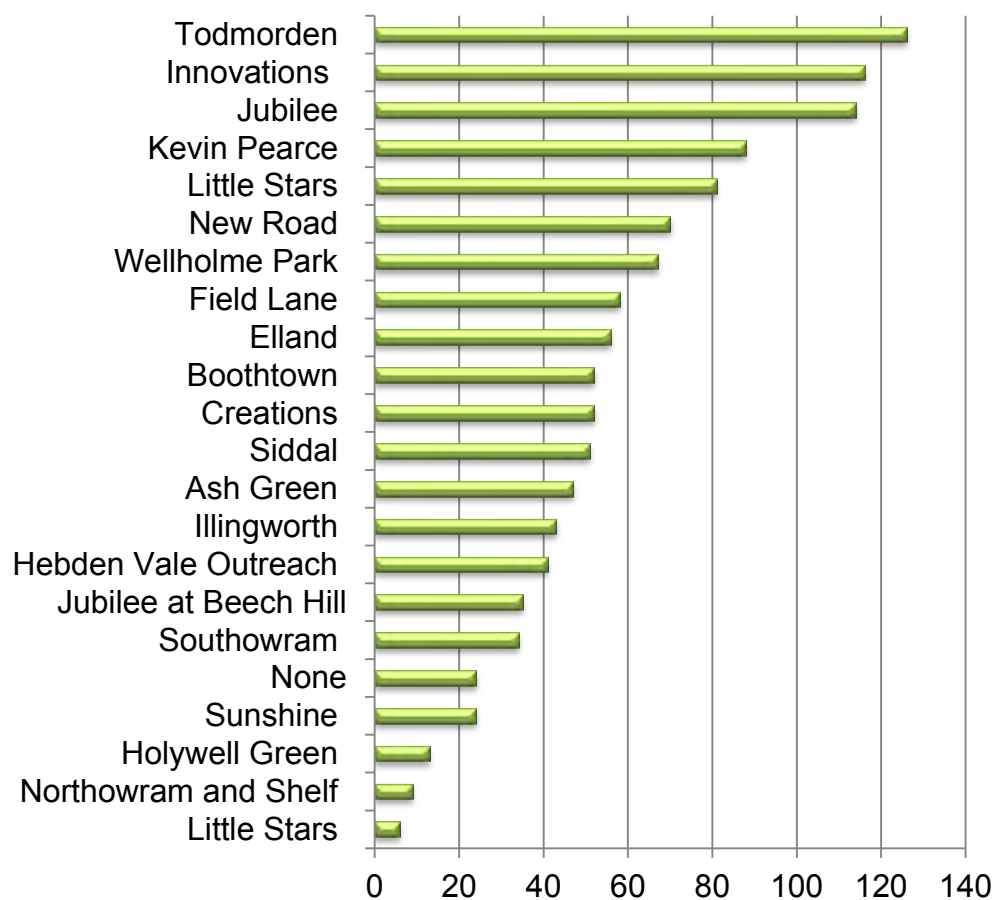
Why

- The services and centres are a valued resource for our communities supporting just over 5000 children aged up to five years and their families across the borough.
- In light of the on-going funding cuts to local authorities the council has had to look at how the service is delivered across the borough to ensure it can operate within the budget available, whilst maintaining the most valued services and support.
- In the process of making the necessary savings whilst maintaining the same standard of service delivery is to look at how and where these valued services should be delivered.
- To do this, we wanted as many views as possible to ensure we can shape a service that meets the needs of young children and their families.

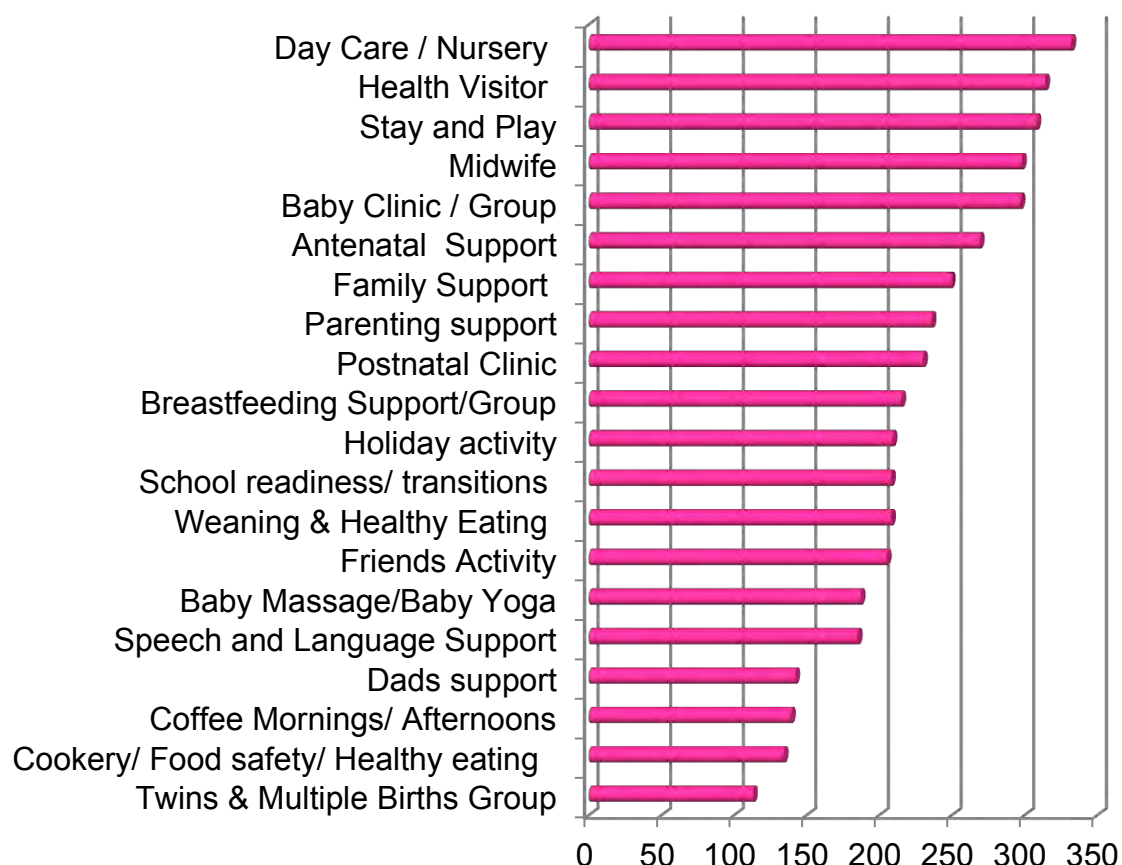
1036 people responded



Centres they have used

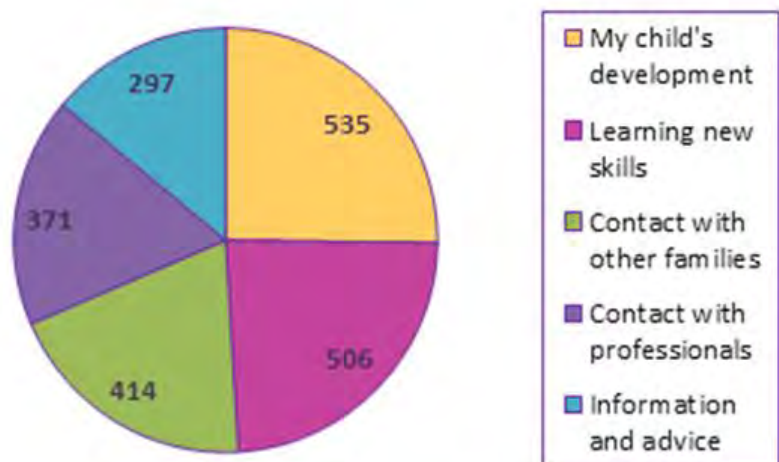


Most important services for their child

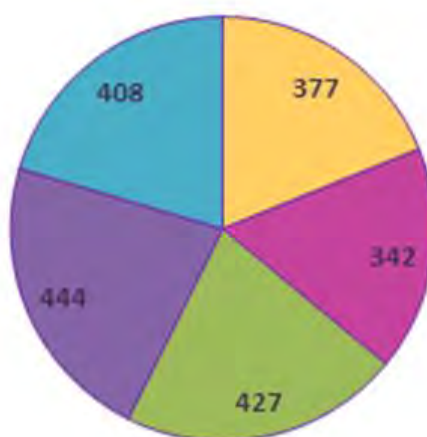


Why services are important

For my child



For Me



Having a place to rely on.

Being able to go to work or to study.

They also said...

Being able to spend time on their mental, physical health and wellbeing.

A place to enable positive family contact visits to take place.

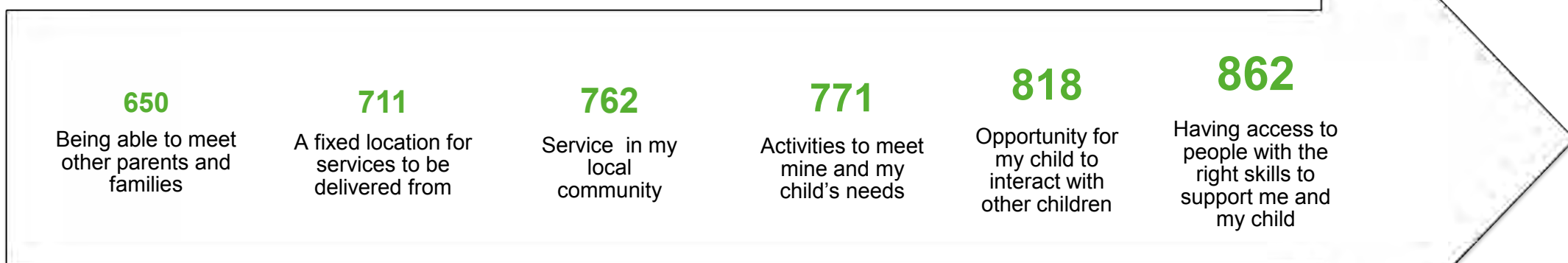
Children's centres play an important role in supporting families through traumatic times or times of crisis.

What they said Children's Centre services could do better

- ✓ Improvement of advertising, sharing of information about the services and general communication and a better booking system for events and courses.
- ✓ More events, activities and courses.
- ✓ Extending opening hours and ensuring more is available at weekends and during school holidays.
- ✓ Ensuring that the staff team are consistent, friendly, approachable and professional.



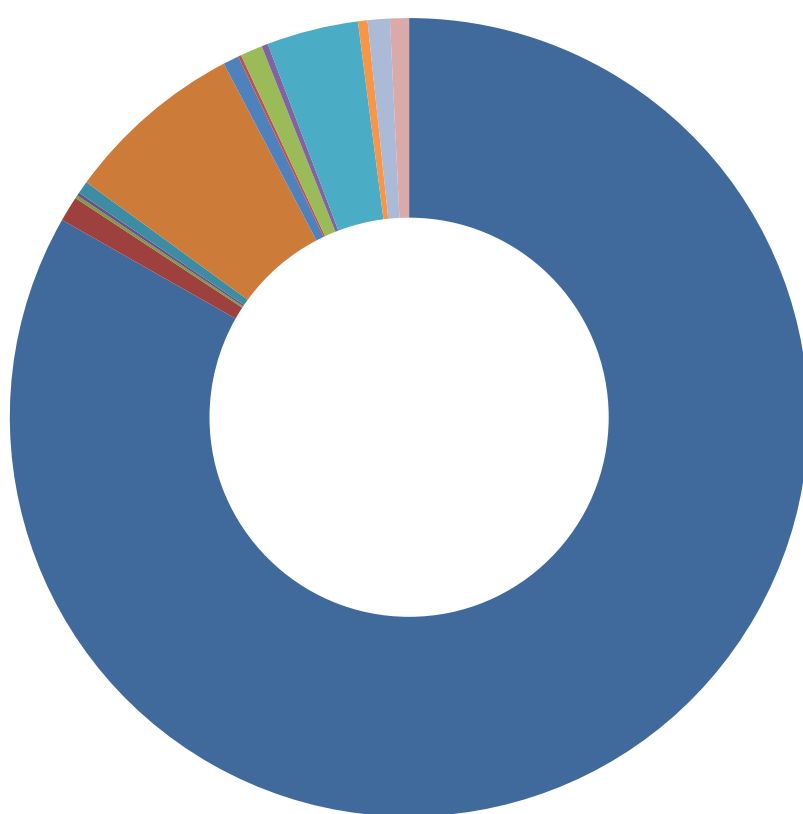
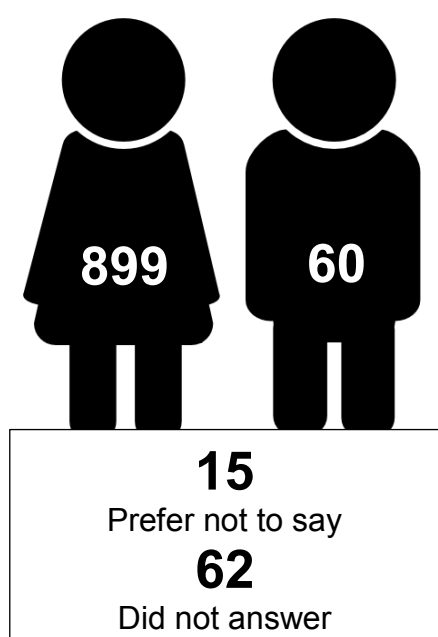
What they said was most important for the future



They also said...



People that responded



- White British
- White & Black Caribbean
- White & Black Asian
- White & Black African
- White Irish
- Pakistani
- Indian
- Black – Caribbean
- Black – African
- Bangladeshi
- Any other White background
- Any other mixed background
- Any other Asian background
- Other



158 Prefer not to say and 128 did not answer