

# Heatherstones Court

helping people regain independence in a community setting



for people referring to the service

[www.calderdale.gov.uk](http://www.calderdale.gov.uk)

**Calderdale**  
Council

# What is Heatherstones Court?

Heatherstones Court is a new service for adults of any age Calderdale. It has 12 apartments which are designed to provide the time and space for individuals to adjust after being in hospital. It can also offer - for a short period - the help and support which they need but cannot receive at home.

Heatherstones Court can support up to 15 adults at one time. There are wheelchair accessible, two bedroom apartments with appropriate equipment to help people with mobility issues. These can accommodate a service user and a partner or carer at the same time if the team believes it will be beneficial.

The staff team is made up of people who are trained to provide the right level of support when the individual needs it. For example personal care, practical support, housing advice and therapy to help them rebuild strength, skills and confidence.

This is a home away from home. The accommodation and fuel bills are free of charge, but individuals will need to pay for general living expenses such as food and toiletries.

Heatherstones Court does not provide 24 hour care or long term accommodation. When staff members are not on site an emergency response can be called through the care line in each apartment.

To be able to use the services at Heatherstones Court, the individual must be:

- A Calderdale resident who currently pays council tax to Calderdale Council (or who receives council tax benefit to cover this)
- 18 years or over
- Able to have any overnight need met by a planned call from the Overnight Service
- Living independently prior to the need to stay. The individual's permanent home cannot be nursing or residential care, unless the goal is to move back to independent living within the immediate future.



A requirement to be supported at Heatherstones Court may also include:

- A person who has either been in ill health; been admitted to hospital; has or requires social care input
- Reduced mobility
- Multiple falls
- May need assistance with transfers
- Mild confusion or short term memory problems
- **Recovering from:** fracture and/or breaks; amputation; and stroke
- Visual impairment and/or hearing impairment which impact on the individual's reablement potential as identified at assessment by a health or social care professional
- **Safeguarding:** individual case assessment
- Housing need, e.g. No heating, cluttered, severely unkempt. Needs cannot be met in current home (e.g. cannot manage stairs or be temporarily accommodated in part of the home)
- Requires adaptations before returning home
- May require prompts with personal care and daily living
- Couple wish to stay together to offer care/support
- Individual or couple who need to rebuild confidence in their ability to live independently
- Wheelchair user
- May need to be assisted through the use of equipment, such as a hoist.





# How can I refer someone to Heatherstones?

A member of the Heatherstones Court team will complete an assessment with the person to check suitability. At that point, if there is an apartment available, they will be approved and allocated. This will be for a maximum of 6 weeks, but this may be shorter depending on the assessed need of the person.

To make a referral please call Gateway to Care on 01422 393000.

For more information about Heatherstones Court, visit:

[www.calderdale.gov.uk/socialcare/homecare](http://www.calderdale.gov.uk/socialcare/homecare)  
or email [heatherstones.court@calderdale.gov.uk](mailto:heatherstones.court@calderdale.gov.uk)