

**CALDERDALE METROPOLITAN BOROUGH COUNCIL**

**QUESTION UNDER RULE 13 OF THE  
COUNCIL PROCEDURE RULES**

**Council Meeting:**        **Wednesday, 23 July 2025**

**Question from:**        **Councillor Thompson**

**Question to:**        **Councillor Courtney, Cabinet Member with  
responsibility for Regeneration and Transport**

One only has to look out of the windows in the Town Hall to see a road currently being dug up. I welcome our ambition for the borough, and the tens of millions of pounds of investment being brought into Halifax Town Centre. However, during the disruption, we also have a duty to our small businesses, who are the lifeblood of our towns. My question is, therefore, what support is the Council offering to businesses affected by highways schemes and capital projects, particularly in Halifax Town Centre?

**Response:**

The works currently underway to the west of the town centre are part of the A629 Phase 2 Halifax Town Centre Scheme, a multi-million pound investment that will bring a wide range of benefits to businesses and people; living, working, visiting and travelling around the town centre once complete. It is an ambitious project which is due to be completed by summer 2028 and to help minimise disruption we're completing the work in three consecutive sections: western, eastern, and central corridors.

To support local businesses, we have put in place several measures, including:

- Free shuttle bus service: A free shuttle bus is currently in operation in Halifax town centre and the west of the town to better support access whilst improvement works are taking place at Bull Green junction. Further details are available on the Metro website.
- Signage: Our contractor Galliford Try is working hard to ensure that clear and effective signage is in place on site, including improved directional signage to promote 'Open for Business' messaging across key entry points.
- Communication channels: The project appointed a dedicated Public Liaison Officer to work closely with businesses and respond to any construction and disruption queries.
- Business engagement: The Public Liaison Officer is in regular contact with Halifax BID and have hosted several collaborative drop-in sessions to listen and act on concerns raised. Our Tourism & Visitor Economy Service have also been working with Halifax BID to promote businesses through social media activities.

## **Background information**

*Maintaining access to businesses is a priority and daily checks are carried out by site staff to ensure that routes remain open, signposted and safe. We are committed to working with individual businesses to resolve any access issues, and our stakeholder team is available to provide support when any concerns are raised.*

*The Project Team are continually exploring all options to expedite delivery and re-sequence works to enable earlier opening of key routes where possible. We appreciate the impact that traffic management can also have on customers getting to the small businesses around the town centre, we continually review all traffic management arrangements to ensure that areas are only restricted where necessary and that all closures are justified by either active or imminent works or where other requirements are identified such as road or workforce safety.*

*We have taken steps throughout the planning and delivery of this scheme to engage with local stakeholders and to schedule the works in a way that limits disruption as far as possible. We continue to make effort towards maintaining access for deliveries, pedestrians, and emergency services, and provided transparent and advance notice of closures or restrictions.*

**NOTE: Questions under Rule 13 must be in writing and submitted to the Head of Legal and Democratic Services by noon the Friday before the Council Meeting.**