

**Cabinet Meeting: Monday, 09 December 2024**

**Question from: George Pickles**

**Question to: Councillor Dacre**

Could a clear code of practice be drawn up to enable members of the public to report issues to a named person in Env Health, Planning, and the Environment Agency, with a response time and relevant action to be shown?

**RESPONSE**

Any issues can be directed to the Council via an email to [community-safety@calderdale.gov.uk](mailto:community-safety@calderdale.gov.uk) or by telephone to Customer First: (01422) 288001.

Whilst we can't provide a response on behalf of the Environment Agency its general enquiries e-mail is [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk) and its telephone number is 03708 506 506