

# Calderdale Flooding Single Integrated Recovery Plan

**Updated 06/03/20**

## Introduction

On 9<sup>th</sup> February 2020 Calderdale experienced a significant flooding event caused by Storm Ciara. Local communities, volunteers, local and regional public services played a major part in responding. The scale of the event was overwhelming, similar to Boxing Day 2015.

Staff from the local authority, emergency services and specialist bodies such as the Environment Agency worked to address the immediate impacts and the ongoing issues which have arisen.

We recognise that there is considerable learning for all agencies as a result of this major flooding event and we will be both undertaking reviews to ensure we strengthen our resilience and our ability to minimise the harm of a similar event in the future.

This document is a Single Integrated Recovery Plan which includes the gold strategy, the governance model and the key delivery actions to enable Calderdale to return to a new normality.

This plan has been endorsed by all of the partners covering both local authority, sub-regional, regional areas.

## Strategy

- Provide leadership and co-ordination to the recovery activity in the impacted areas within Calderdale
- Minimise disruption to Calderdale's infrastructure and ensure effective business continuity
- Maintain public confidence and provide reassurance for residents, businesses and members of the public to engage with recovery services through the provision of locality hubs in the impacted areas and targeted community support
- Work in partnership with other agencies in order to ensure that flood victims are supported and their welfare needs are provided for.
- Support business growth and recovery and return to normality
- Ensure effective communication of our recovery plan and support future investment into Calderdale
- Deliver enhanced resilience to future flooding events and immediate learning of key lessons for all agencies

# Flood Recovery Plan

Transition from Response to Recovery *SHORT TERM*					
Lead: Derek Benn					
Number	Action	Lead	Outcome	Status	
1	Establish Tactical Recovery Group and Governance	CMBC – Zohrah Zabcudi	Leadership and co-ordination of recovery to Storm Ciara is established.	Community Recovery Framework activated. TRG established 10/2/20	C
2	Agree and implement reporting process between Contact Centre, Hubs and Control Room	CMBC – Derek Benn, Toni Kershaw	Effective reporting processes in place to support recovery	Arrangements agreed and implemented 11/2/20	C
3	Ensure staffing and resourcing resilience across 6 Hubs and TR Control Room	TRG CMBC – Emma Bolton	Communities and businesses in the impacted areas are supported and their needs identified.	Hubs and Control Room fully resourced until 21/02/20. Resources scaled back following reduction in community requirement.	C
4	Ensure that there is an effective and co-ordinated response plan in place, taking into account current infrastructure resilience, to mitigate the impact of Storm Dennis and other similar weather related risk.	CMBC – Derek Benn, Steven Lee EA	Calderdale is prepared to response to the threat presented by Storm Dennis and other similar weather related risk,	Email sent to all relevant partners, services requesting details of their preparedness and plans for Storm Dennis. Planning meeting arranged for 13/2/20. LRF conference call being arranged for 13/2/20. Arrangements in place with link to WY SCG and LRF.	C
5.	Undertake a de-brief of Response to Storm Ciara and the transition to Recovery and then Storm Dennis.	CMBC – Derek Benn SILVER Delivery Group	Lessons learnt are identified and incorporated into relevant plans.	Timeline of events leading to severe weather events completed prior to Flood Scrutiny. Hot debrief underway with structured debrief planned. Initial scoping of response and recovery carried out to provide a	G

				<p>timeline of events leading to Storm Ciara and Dennis.</p> <p>Not yet actioned but feedback requested from Army and the MACA Request.</p>	
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<b>1. Community Lead:</b>					
<b>Number</b>	<b>Action</b>	<b>Lead</b>	<b>Outcome</b>	<b>Status</b>	
1.1	Ensure financial assistance to flood affected households	CMBC – Nigel Broadbent/	Community provided with financial support	Grants application process is open and available to flood affected properties from CFFC and CMBC. Council T	G
1.2	Ensure support to most vulnerable/ those requiring social care support	CMBC – Iain Baines	Safeguarding and wellbeing of most vulnerable residents protected	All identified vulnerable residents have been provided with appropriate support	C
1.3	Provide counselling and personal support to flood affected residents through Insight Healthcare	CMBC – Paul Butcher CCG – Debbie Graham	Emotional and personal support to residents provided as required	Hub support provided through leaflets in hubs. Medium term support is planning for coming weeks.	G
1.4	Assist households in restoring utilities	TRG Northern Powergrid (NPG)	Effective recovery plan enacted	NPG and TRG have co-ordinated a response. NPG staff visiting each Hub to undertake joint visits to affected properties.	C

1.5	Provide locality support through community hubs and co-ordinate volunteer response: <ul style="list-style-type: none"> <li>- Todmorden Town Hall</li> <li>- Hebden Bridge Town Hall</li> <li>- Mytholmroyd Library</li> <li>- Sowerby Bridge Library &amp; Christ Church</li> <li>- Elland Library</li> <li>- Brighouse Civic Hall</li> </ul>	TRG	Local community supported with appropriate advice and support	Hubs are now closed but neighbourhood teams are still providing support in all localities (06/03/20)  Hubs have been open in all localities since 10/02/20 (25/02/20)  Flood Recovery Plan activated and Hubs established 10/2/20.	C
1.6	Support flood relief fund and fundraising events	Community Foundation for Calderdale/Communities	Flood Relief Fund meets £1m target	Ongoing  Relief Fund - £341,000 incl pledges. This amounts includes £250,000 saved prior to the recent flood.  £200 emergency grants to households going out 2/3 times a week  £1,000 emergency business grants will start going out w/c 24/02/2020. Distributing these on a first come first served basis. NB: Waiting for confirmation of Government match funding????  FloodSave scheme is currently paying out up to £5,000 of match funding each to 8 businesses  Series of high-profile fundraising events planned incl Flood Aid 2, concert at Piece Hall and Wring Out the Clowns	G

1.7	Ensure use of volunteers is effective, timely and assists in recovery plan through single database.	TBC	Effective deployment of volunteers to deliver recovery support across all strands of recovery plan	Volunteers continue to be supported through neighbourhood teams in localities. Internal volunteering no longer required.  Internal volunteers managed through CMBC HR. External spontaneous volunteers managed in localities through Community Support Hubs	C
1.8	Ensure the role of Voluntary and Community Organisations is harnessed to support those affected and at risk	Voluntary Sector Infrastructure (VSI) Alliance – Jayne Leech	Residents are able to access the right support and/ or advice from the right place at the right time and supported to be more resilient in future events.	Ongoing work to identify requirements as recovery progresses	G
1.9	Ensure those schools impacted return to normality/ or alternative provision secured	CMBC – Mark Randall	All children and young people in appropriate provision and decisions taken on affected school sites.	Burnley Road successfully decanted to Moderna Business Park. All other schools open first day back after school holidays.	C
1.10	Support flood affected communities by returning flooded CMBC buildings to public use.	CMBC – Alan Lee	Reopen all public buildings/services within the flood affected communities.	Hebden Bridge Toilets on New Road remain the only CMBC building closed (06/03/20)  Hebden Bridge Library and Public Toilets remain the only CMBC buildings closed whilst drying and electrical checks are taking place.	G

## 2. Business

Lead: Karen Lythe

Number	Action	Lead	Outcome	Status	
2.1	Financial assistance to affected businesses	CMBC – Karen Lythe	Financial support and reduce impact	Ongoing (06/03/20)  Financial support is being provided directly to flood affected businesses through the CMBC Business Team with grants from CMBC and CFFC.	G
2.2	Support businesses address impact of power loss	CMBC – Karen Lythe TRG NPG	Impact of power loss mitigated and returned to normality	The Brookfoot Industrial estate was off supply for 24 hrs but power has now been restored.  Impact elsewhere across Calderdale has been assessed power restored.	C
2.3	Ensure business and economic impact integrated into Growth Plan for Leeds City Region and business support to Calderdale prioritised	CMBC - Robin Tuddenham	Investment in targeted business support and recognition of Calderdale impact in strategic planning		
2.4	Targeted Business support, advice and advocacy to affected businesses	CMBC – Karen Lythe	Impact on jobs and business growth minimised	Ongoing (06/03/20)  Targeted business support provided to affected businesses by CMBC Business team within 24 hours of Storm Ciara and continues. Support ongoing.	G
2.5	Targeted support to tourism businesses	CMBC – Karen	Tourism business recover and		



		Lythe, Welcome to Yorkshire	reputation enhanced		
2.6	Develop tourism support and public affairs response at national level	CMBC – Karen Lythe, Visit England	Tourism business recover and reputation enhanced		
2.7	Businesses are supported to submit insurance claims where appropriate and ensure future cover	CMBC – Karen Lythe,	Businesses appropriately insured and/ or prepared for any future incidents in partnership with Association of British Insurers (ABI)	Data will be collated around issues raised around flood insurance. Most businesses have been through this process before, require a central point to collate all the data which can be used to raise at National level how the insurance industry is looking to support businesses within flood areas in the future. The lobby for a Flood re for businesses is still very relevant.	G

### 3. Infrastructure

Lead: Steven Lee

Number	Action	Lead	Outcome	Status	
3.1	Risk assessment of key structures	CMBC – Steven Lee	Single Joint Assessment and Recovery Plan	An assessment of key structures has been carried out and an infrastructure recovery plan with costings has been produced.	G
3.2	Minimise impact on network routes and return to normality	CMBC – Steven Lee	Traffic flows and highways operations returned to normality	Midgley Road remains closed due a collapsed culvert. (Ongoing 06/03/20)	G
3.3	Remedial plan for sites of strategic significance (e.g. bridges)	CMBC – Steven Lee	Impact on key sites reduced with key timeline for restoration to normality	As above 3.1	G
3.4	Resilience enhanced and recovery expedited of key transport routes	CMBC – Steven Lee Metro/ Canal and River Trust	Key transport routes returned to normality	All key transport routes have returned to normality	C
3.5	Restoring rights of way	CMBC – Steven Lee	Enhanced access to countryside and promote tourism		
3.6	To assess and remedy the damage to the cycle route network in the Borough	CMBC – Steven Lee	Enhanced use of cycle route network, promotion of tourism and local active recreation offer.		
3.7	Develop wider upland management plan to include enhancement of existing Moorlife Project	CMBC – Amanda Firth	Enhanced use of upland to reduce flooding risk		
3.8	Develop proposals to submit for Property Level Protection Scheme (up to £5000 for resilient repairs)	CMBC – Karen Lythe	Properties resilience increased to further flood risk	Resilience Grants process being finalised (06/03/20) Government flood resilience grants now available for flood affected properties who previously have not	G

				received them.	
3.9	Implement and support restoration of canal paths along Rochdale Canal and re-opening of canal	Canal and River Trust	Canal re-opened and towpath returned to normality	<p>Awaiting update from CRT (06/03/20)</p> <p>Assessment of canal infrastructure has been completed and remedial works programme is now in place. Working with partners to assess and repair Midgley Road culvert.</p>	G

#### 4. Media, Communications and Public Affairs

**Lead: Lucy Bradwell**

Number	Action	Lead	Outcome	Status	
4.1	Monitor, respond and support social media and media response to flooding	CMBC – Lucy Bradwell	Effective real-time response and advice to residents and businesses	CMBC Communications support ongoing prior to and since Storm Ciara (Ongoing 06/03/20)	G
4.2	Ensure impact and recovery plan communicated and understood	CMBC – Lucy Bradwell	Public informed and supported to receive advice and information	Ongoing (06/03/20)	G
4.3	Ensure locality hubs receive key communications	TRG CMBC – Lucy Bradwell	Locality hubs enabled to advise on local issues	Communication Strategy integrated into our Community Recovery Plan, which was activated on 10/2/20.	C
4.4	Develop Public Affairs Strategy to support infrastructure investment and recovery response	CMBC – Lucy Bradwell	Calderdale receives infrastructure investment reflecting priority need, specific challenges we face.	Ongoing (06/03/20)	G
4.5	Communicate risk and resilience factors to enhance wellbeing and safety	CMBC – Paul Butcher	Risk understood by public	Ongoing (06/03/20)	G
4.6	Delivery of roadshow/ information events to support recovery to residents and	TBC	Residents and businesses fully informed on support available	Ongoing (06/03/20)	G

	businesses		and prevention measures		
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**Partners who have approved this Calderdale Flooding Single Integrated Recovery Plan:**

Calderdale and Huddersfield Foundation Trust

Calderdale Clinical Commissioning Group

Calderdale MBC

Canal and River Trust

Environment Agency

Joint Military Commander North East

National Probation Service

Network Rail

Northern Powergrid

Together Housing Group

West Yorkshire Fire and Rescue Service

West Yorkshire Police

Yorkshire Ambulance Service

Yorkshire Water

Signed by representative of Gold Partnership

Signature .....

Print Name .....

Date .....