

APPENDIX 3

Internal Audit Performance Indicators

		2014-15 Actual	2015-16 6 Months
1. The number of reports issued within timescale. <i>(Timescale is defined as issuing reports to clients within 1 month of leaving site).</i>		95%	90%
2. Percentage of Audits completed on time. <i>(Each audit is given a standard time in which it should be completed).</i>		91%	88%
3. Percentage of Audit recommendations accepted to audit recommendations made.		98%	99%
4. Percentage of the Audit Plan delivered.		98.4%	48%
5. Percentage of Audit work carried out by qualified staff.		100%	100%
6. Number of days lost through sickness compared to audit days available.	Days	102	82
	Percentage	3.1	5.5%
7. Balance of time between productive audit activity and non-productive activity.	Productive	77%	71%
	Non-Productive	23%	29%
8. Percentage of time spent on unplanned audit activity.		6%	4%
9. Whether external audit were able to place reliance on Internal Audit activity.		Yes	Yes
10. The level of service satisfaction with Internal Audit work.	Very Good	61.9%	55.7%
	Good	30.8%	39.9%
	Satisfactory	6.1%	4.1%
	Poor	1.2%	0.3%