Internal Audit Performance Indicators 2014/15 Actual

		2013-14 Actual	2014-15 Actual
1. The number of reports issued within timescale. *(Timescale is defined as issuing reports to clients within 1 month of leaving site).*		99%	95%
2. Percentage of Audits completed on time *(Each audit is given a standard time in which it should be completed).*		89%	91%
3. Percentage of Audit recommendations accepted to audit recommendations made.		98%	98%
4. Percentage of the Audit Plan delivered.		98.7%	98.4%
5. Percentage of Audit work completed by qualified staff.		100%	100%
6. Number of days lost through sickness compared to audit days available.	Days	86	102
	Percentage	2.5	3.1
7. Balance of time between productive audit activity and non-productive activity.	Productive	79%	77%
	Non-Productive	21%	23%
8. Percentage of time spent on unplanned audit activity.		7%	6.0%
9. Whether external audit were able to place reliance on Internal Audit activity.		Yes	Yes
10. Client satisfaction level with Internal Audit work.	Very Good	63.2%	61.9%
	Good	33.2%	30.8%
	Satisfactory	3.3%	6.1%
	Poor	0.3%	1.2%
11. Whether performance is benchmarked with other Internal Audit providers.		No	No

Other P.I.'s

	Estimate 2014-15	Actual 2014-15
Cost per Audit Day	£231.66	£248.63
Cost per Auditor	£45,759	£47,260
Staff Costs per Auditor	£41,133	£38,948
Overhead Costs per Auditor	£4,627	£8,313
Productive Days per Auditor	199	191