

Summary of Calderdale Council Internal Audit Questionnaires(2013/14)

	Very Good	Good	Satisfactory	Poor
• The arrangements made prior to the start of the audit. eg initial contact, request for information required during the audit	53 (66%)	26 (33%)	0 (0%)	1 (1%)
• Coverage of the audit	45 (56%)	33 (41%)	2 (3%)	0 (0%)
• Feedback during and at the end of the audit	49 (61%)	28 (35%)	3 (4%)	0 (0%)
• Timeliness of the audit report	50 (63%)	26 (33%)	4 (5%)	0 (0%)
• Accuracy of the report	41 (51%)	33 (41%)	6 (8%)	0 (0%)
• Clarity of the report	46 (58%)	33 (41%)	1 (1%)	0 (0%)
• Consideration to ensuring minimal disruption during the audit	56 (70%)	20 (25%)	3 (4%)	1 (1%)
• Conduct and professionalism of auditor(s)	62 (78%)	18 (23%)	0 (0%)	0 (0%)
• Overall value / usefulness of the audit	53 (66%)	22 (28%)	5 (6%)	0 (0%)
• Totals	455 (63.2%)	239 (33.2%)	24 (3.3%)	2 (0.3%)