



Performance Improvement Framework 2013 - 14



Improvement Plan

<i>To Be Completed For Each Improvement Priority</i>		
Improvement Priority :	Prevent Substance Misuse in Young People	
Responsible Officer:	Donna Green	
Improvement Outcome:	Deliver a range of training and education programmes to children, young people, parents and professional groups. (Reduce teenage conceptions and the harm caused by alcohol)	
Justification for improvement priority:		
<p>The 2011/12 Children, Young People and Family Substance Misuse Needs Assessment provide evidence that all young people are at risk of substance misuse* and that the range of substances emerging is changing rapidly. The needs assessment provides evidence that prevention is cost effective and that harm reduction approaches are necessary. A universal training and awareness programme is therefore necessary to ensure that key messages are disseminated. The needs assessment identifies that reach of the current education and training programme could be improved with an increased emphasis on parents, work in primary schools and the new psychosocial substances.</p> <p>*Substance misuse includes: Substances in this context are defined as illegal drugs, 'legal highs', prescription drugs, and alcohol and volatile substances.</p>		
Risks identified:		Risk rating (high, medium or low)
1. Partner engagement		Medium
2. Public engagement (emphasis on parents)		Medium
3. Resource for Branching Out to deliver increased activity		High
Actions (actions to mitigate risk are marked *)	Completion Date (month/year)	Responsible Officer
*Performance management of Lifeline - Branching Out the main provider commissioned to deliver a holistic specialist substance	Q4 2014	Donna Green

misuse service		
*Performance management of Children, Young people and Families Preventing Substance Misuse Plan *Target setting within Children, Young people and Families Preventing Substance Misuse Plan specific to activity of particular providers (CAMHS / School Nursing Team / Provider of careers services)	Q4 2014	Donna Green
*Reports to the Strategic Commissioning Group updating on partner and provider performance	Q2 2014	Donna Green
*Request for intervention from Strategic Commissioning Group where partners engagement is not evidenced	Q2 2014	Chair of CYP SCG / Chair of JCG SM Adults
*Commissioner needs to identify and agree resource in order for provider service to expand training and education programme	Q1 2014	Donna Green

Performance Indicators	2010/11 baseline	2011/12 baseline	2012/13 baseline	2013/14 target	Data Collection Officer	Responsible Officer
Training / awareness sessions delivered to professional groups	0	78	78	85 sessions	Donna Green	Donna Green
Awareness sessions delivered to BME parents	0	0	X	5 groups 25 individuals	Donna Green	Donna Green
Awareness sessions delivered to parents	0	72	X	100 individuals	Donna Green	Donna Green
Awareness sessions delivered to young people	0	8009	8237	7500 individuals	Donna Green	Donna Green
Evidence of CAMHS / School Nursing Team / Careers provider engagement / Women's Centre	0	0	0	named champion in service / 3 out of 4 stakeholder	Donna Green	Donna Green

				groups attended		
Increase number of primary schools engaged in SM activity	0	0	X	30	Donna Green	Donna Green

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Improvement Plan

To Be Completed For Each Improvement Priority

Improvement Priority :	Prevent young people developing dependency on drugs and alcohol as adults
Responsible Officer:	Donna Green
Improvement Outcome:	Evidence of brief interventions by a range of providers. Evidence of increased referrals from universal and targeted providers to Lifeline - Branching Out. (Reduce teenage conceptions and the harm caused by alcohol)
Justification for improvement priority:	
<p>The 2011/12 Children, Young People and Family Substance Misuse Needs Assessment provides evidence that all young people are at risk of substance misuse* but that some have increased risks. The needs assessment provides evidence that prevention and early treatment is cost effective. The Needs Assessment evidences which groups of young people are most at risk, for example LAC, NEET, children of substance users, LGBT, young people involved in youth justice system, young people with housing problems / homelessness and those with mental health problems. The Needs Assessment evidences which provider services have contact with young people and the higher risk groups so we can make a reasonable assessment which services need to deliver brief interventions and which services need to facilitate the referrals to Lifeline – Branching Out so that young people can get the help they need quickly. The Needs Assessment also evidences which service providers do not deliver systematic brief interventions or make referrals. The services identified as requiring improvement are:</p>	

**Youth Service
Provider of Careers Service
School Nursing Team
CAMHS**

The Needs Assessment indicates that Calderdale has more young people accessing treatment than similar sized authorities but we have evidence that we are not meeting all young people's needs and that the two areas below requires improvement:

**Evidence that pathway from A&E / Admissions is used
Contact with BME communities
Young people at risk of / involvement in crime**

The Needs Assessment also identifies that there is now a gap in provision in cells work due to the removal of the Nurse post.

The Needs Assessment indicates that Calderdale has more under 15s accessing treatment than the national average and that more young people use more than one substance. It is felt that this reflects on the accessibility of treatment and the good links with schools rather than indicating a particular problem for young people in Calderdale.

The needs assessment indicates a rise in stimulant use in Calderdale.

*Substance misuse includes: Substances in this context are defined as illegal drugs, 'legal highs', prescription drugs, and alcohol and volatile substances.

Risks identified:	Risk rating (high, medium or low)
1. Youth Service not able to deliver improvements	Medium
2. Provider of careers service not able to deliver improvements	Medium
3. School Nursing Team not able to deliver improvements	Medium
4. CAMHS not able to deliver improvements	High

5. Homeless agencies not able to deliver improvements		Low
6. Unable to restore the post of nurse in cells work		High
7. No understanding of why referrals from YOT are less than national averages / not reaching young people either at risk or involved in crime		Medium
Actions (actions to mitigate risk are marked *)	Completion Date (month/year)	Responsible Officer
*Performance management of Lifeline - Branching Out the main provider commissioned to deliver a holistic specialist substance misuse service who captures brief intervention and referral activity from partner agencies	Q4 2014	Donna Green
*Performance management of Children, Young people and Families Preventing Substance Misuse Plan	Q4 2013	Donna Green
*Target setting within Children, Young people and Families Preventing Substance Misuse Plan specific to activity of particular providers (CAMHS / School Nursing Team / C&K Careers / YP housing agencies agencies)		
*Reports to the Strategic Commissioning Group updating on partner and provider performance	Q4 2014	Donna Green
*Request for intervention from Strategic Commissioning Group where partners engagement is not evidenced	Q2 2014	Chair of Strategic Commissioning Group
*Engagement with Community Safety Group on the gap in provision in cells	Q2 2014	Donna Green
*Improvements in understanding the referral figures from YOT and the meaning behind the crime data	Q2 2014	Donna Green

Performance Indicators	2010/11 baseline	2011/12 baseline	2012/13 Baseline	2013/14 target	Data Collection Officer	Responsible Officer
Number of CYP accessing specialist treatment (up to age 21)	181	142 u18s 39 18-21 181 total	x	150 u 18s 50 18-21 200 total	Donna Green	Donna Green
Number of referrals from teaching staff / schools	x	50	x	50	Donna Green	Donna Green
Number of referrals from children and family services	x	8	x	10	Donna Green	Donna Green
Number of referrals from YOT/Crime Prevention	x	42	x	45	Donna Green	Donna Green
Number of referrals from GPs/Primary Care	x	6	x	10	Donna Green	Donna Green
Number of brief interventions by Careers Service provider	0	0	x	5	Donna Green	Donna Green
No of referrals by Careers service provider Careers	0	0	x	5	Donna Green	Donna Green
Number of brief interventions by School Nursing	0	0	x	5	Donna Green	Donna Green
Number of referrals by School Nursing	0	0	x	5	Donna Green	Donna Green
Number of brief interventions by CAMHS	0	0	x	5	Donna Green	Donna Green
Number of referrals by CAMHS	0	1	x	5	Donna Green	Donna Green
Number of brief interventions by Youth Service	0	0	x	5	Donna Green	Donna Green
Number of referrals by Youth Service	0	11 Under heading targeted YS so may not	x	5	Donna Green	Donna Green

		be YS				
Number of brief interventions by Housing agencies	0	0	x	10	Donna Green	Donna Green
Number of referrals by Housing agencies	0	6	x	8	Donna Green	Donna Green
Number of referrals from cells	0	0	x	5	Donna Green	Donna Green
Number of referrals from YOT the same as national average	x	x	x	x	Donna Green	Donna Green

Improvement Plan

Improvement Priority :	Prevent young people developing dependency on drugs and alcohol as adults	
Responsible Officer:	Donna Green	
Improvement Outcome:	<p>Evidence that all young people enter treatment x2 weeks following referral (a week less than national targets)</p> <p>Evidence that a range of appropriate interventions are delivered.</p> <p>Evidence that young people achieve positive outcomes and have a planned discharge to a range of appropriate services.</p> <p>(Reduce teenage conceptions and the harm caused by alcohol)</p>	
Justification for improvement priority:		
<p>The 2011/12 Children, Young People and Family Substance Misuse Needs Assessment provides evidence that young people who require treatment need quick access and a range of appropriate interventions that meet their needs. Direct referrals and referrals via locality panels will be encouraged.</p> <p>The correct interventions will ensure young people have positive outcomes.</p> <p>*Substance misuse includes: Substances in this context are defined as illegal drugs, 'legal highs', prescription drugs, and alcohol and volatile substances.</p>		
Risks identified:	Risk rating (high, medium or low)	
1. Providers ability to meet waiting time targets	low	
2. Providers ability to ensure young people achieve positive outcomes	low	
3. Providers ability to ensure planned discharges from treatment and to appropriate services	low	

Actions (actions to mitigate risk are marked *)	Completion Date (month/year)	Responsible Officer
*Performance management of Lifeline - Branching Out the main provider commissioned to deliver a holistic specialist substance misuse service	Q4 2014	Donna Green
*Reports to the Strategic Commissioning Group updating on provider performance	Q4 2014	Donna Green / Chair of Strategic Commissioning Group

Performance Indicators	2010/11 baseline	2011/12 baseline	2012/13 baseline	2012/13 target	Data Collection Officer	Responsible Officer
Waiting time from referral to treatment (national is 3 weeks)	3 weeks	3 weeks	3 weeks	2 weeks	Donna Green	Donna Green
Following outcomes to be obtained			x		Donna Green	Donna Green
Abstinence from SM				50%		
Reduction in SM				50%		
Improved relationships with school				50%		
Stopped offending behaviour				80%		
Engaged in volunteering				85%		
Gained employment / training				40%		
Planned discharge from treatment	N/A	86%	90%	90%	Donna Green	Donna Green
CYP discharged to appropriate services			x	100%	Donna Green	Donna Green
West Yorkshire Positive Futures (Lifeline)						
Supporting Families						
Youth Service Key Worker						

CYP engaged in following positive activities:					Donna Green	Donna Green
Community Clean Ups				4 sessions		
Community Art Projects				4 Sessions		
Sporting Activity				4 Sessions		

Improvement Plan

Improvement Priority :	Prevent harm to children and young people via their own, their parents / carers or others misuse of substances
Responsible Officer:	Donna Green
Improvement Outcome:	<p>A reduction in hospital admissions and A&E visits due to alcohol with appropriate follow up responses following contact with hospital</p> <p>A reduction in hospital admissions and A&E visits due to drug with appropriate follow up responses following contact with hospital</p> <p>An increase in contacting young people who are held in cells where crime is associated with use of substances</p> <p>An increase in number of families supported where substance misuse is a cause for concern and impacting on the children and young people</p> <p>A reduction in numbers of young people who are victims of crime where substance misuse is an aggravating feature</p> <p>An increase in the number of young people who say they have enough information on drugs and alcohol (eHNA)</p>

Justification for improvement priority:

The 2011/12 Children, Young People and Family Substance Misuse Needs Assessment provides evidence that children and young people come to harm due to their own, parental and others substance misuse. A range of appropriate interventions are required to that meet their needs. The correct interventions will ensure young people have positive outcomes.

Children and young people are victims of violent and sex crimes where substances (mainly alcohol) is an aggravating factor. We currently have no detailed information or understanding of this.

*Substance misuse includes: Substances in this context are defined as illegal drugs, 'legal highs', prescription drugs, and alcohol and volatile substances.

Risks identified:	Risk rating (high, medium or low)	
1. Key partners fail to engage in reducing hospital admissions and provide follow up intervention	medium	
2. Resource not available for work in cells	high	
3. The gap in referrals from crime prevention / YOT increases between national and Calderdale widens further	medium	
4. Supporting families agenda is not aligned to CYP Substance misuse agenda	low	
5. Do not understand how to reduce risk of young people being victims of crime where SM is a aggravating factor	high	
Actions (actions to mitigate risk are marked *)	Completion Date (month/year)	Responsible Officer
*Monitoring of hospital and A&E follow up for those aged under 16 to ensure it happens	Q4 2014	Donna Green
*Discussions with Community Safety on the issue of cells work and victim support	Q4 2014	Donna Green
*Performance management of Children, Young people and Families Preventing Substance Misuse Plan with and by the	Q4 2014	Donna Green

Children, Young People and Families Substance Misuse Stakeholder Group		
*Performance management of the Supporting Families agenda and resource used appropriately by reducing duplication	Q4 2014	Steve Woodhead / Donna Green
*Care plan audit	Q3 2014	Donna Green
*Locate resources to understand young people as victims of crime in Calderdale in detail	Q2 2013	Donna Green / Community Safety
*Visible media campaigns around substance misuse and provision	Q4 2014	Donna Green

Performance Indicators	2010/11 baseline	2011/12 baseline	2012/13 baseline	2013/14 target	Data Collection Officer	Responsible Officer
Prevention work with parents, professional and CYP will impact on numbers of young people coming to harm due to substances. Please see above indicators	As previous	As previous	As previous	As previous		
All young people visiting A&E for substance misuse under 16 years old followed up with a face to face intervention	0	2 followed up % unknown	x	90%	Donna Green	Donna Green
All young people admitted to hospital for substance misuse under 16 years old followed up with a face to face intervention	0	0	x	90%	Donna Green	Donna Green
Increase in number of young people being contacted in cells	0	0	x	5%	Donna Green	Donna Green
Reversal of gap that is present between number of referrals from YOT to specialist substance misuse in the	x	x	At Q3 gap is 7%	3% gap	Donna Green	Donna Green

national and local data						
Increase in number of families supported where substance misuse is a factor	0	0	x	100% of all identified	Steve Woodhead	Steve Woodhead
Crime issues covered in care plans (as victims and perpetrators)	N/A	N/A	x	100%	Donna Green	Donna Green
Research the issue where young people are victims of crime	N/A	N/A	N/A	complete	Donna Green	Donna Green