



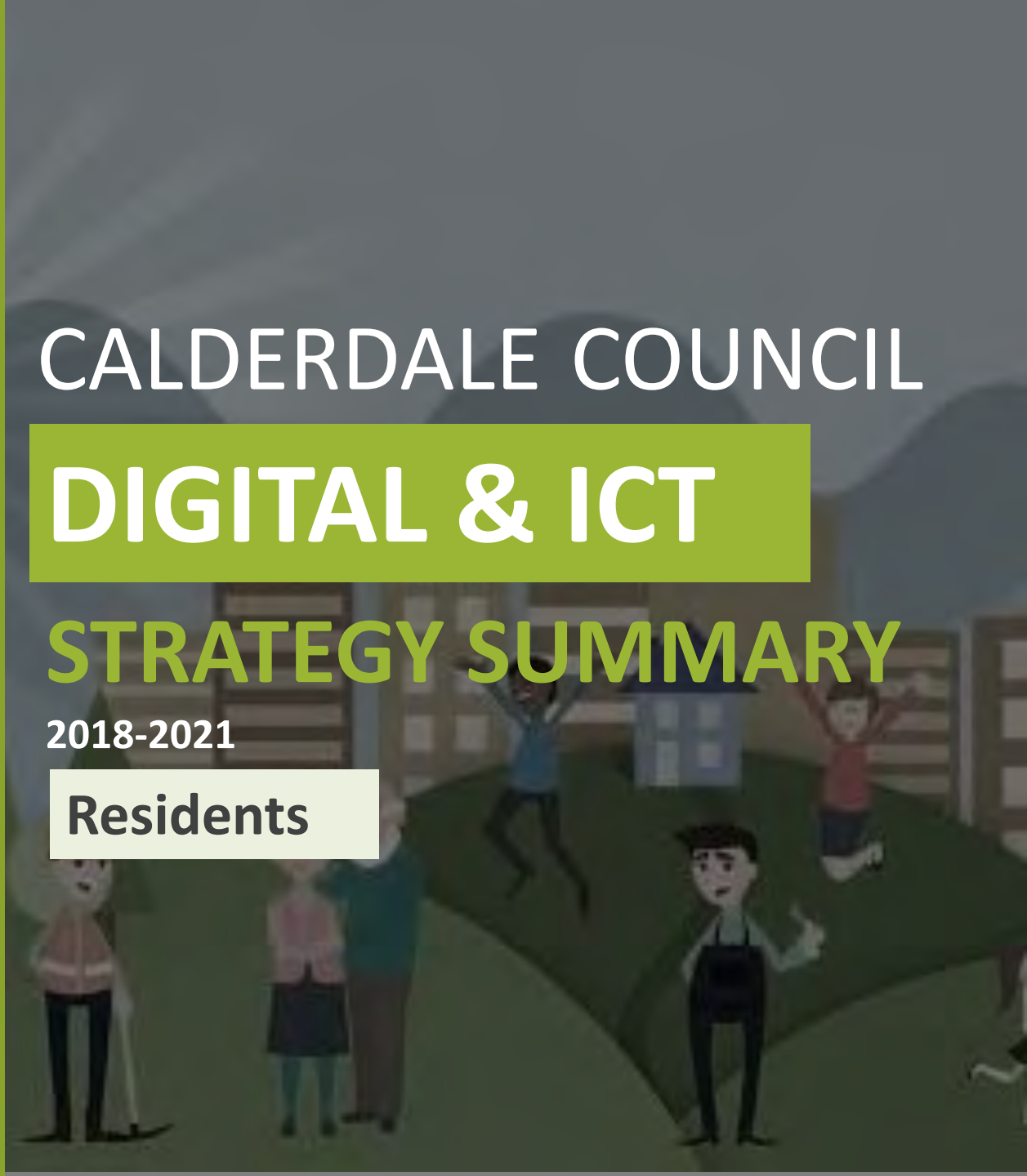
CALDERDALE COUNCIL

DIGITAL & ICT

STRATEGY SUMMARY

2018-2021

Residents



Grow The Economy

- Training to improve digital skills

Digital library



- Benefit from increased prosperity
- Higher take-up of superfast broadband



- Digital connectivity for rural areas are improved



Accessing Services

- My Calderdale Customer Account
 - o Personalised, easy to use account
- Social care – helping find solutions that more people who need care can afford
- Website:
 - o Mobile responsive – easier to use for those whose only web access is through a smartphone
- New library:
 - o Increases access to and familiarity with digital resources
 - o Digital resources more widely available
 - o Internet available for those unable to access or afford it at home
 - o Self-service gives users more control

My Calderdale



Sign in to My Calderdale

User name

Password

[Sign In](#)

[Forgot your password?](#)

Set up My Calderdale

My Calderdale is your online customer account. It's a fast, safe and more flexible way to access council services.

[Register](#)

Building a Sustainable Future

- Will benefit from faster service, a more responsive Council
- Services provided cheaper
- Services easier to access – Multi Channel
- Early warning for floods – air quality monitored
- Wider availability of Wi-Fi
- Code clubs helping young residents learn digital skills
- Use of sensor technology will enable people to live at home longer

