



CALDERDALE COUNCIL

DIGITAL & ICT

STRATEGY SUMMARY

2018-2021

Council





Grow The Economy

- Increased Business rates
- Increased prosperity means more is spent on leisure – benefitting North Bridge Leisure Centre and Victoria Theatre
- Data analytics can improve understanding of citizens and can target help



Accessing Services

- Easier service delivery through citizen account
- Digital facilities breathing in additional purpose for our new library
- Use our social media to deliver our messages to a wider audience
- Continue to integrate council system with NHS systems to strengthen joint working

Building a Sustainable Future

- Deliver a technology stack that will:
 - Link all our services together
 - Automate and speed up data processing giving faster and more accurate service delivery
 - Hold one, verified, set of details for each citizen
- Exploit Internet of Things technology to provide long term data monitoring water levels and air quality
- Make use of emerging technology to improve traffic management – street lighting, parking etc.
- Ensure we use internal systems providing best value for money, integrated with other systems in a future-proof fashion

