

# Your Council Your Voice initial findings

November 2015

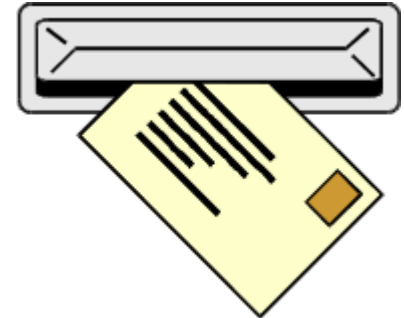


# How did we seek peoples views?

## Tell us what you think of our vision and priorities for the future

Will these help keep Calderdale great?

Please let us know how you feel by placing a tick on the face you most agree with.



### Growth: Driving economic development and enterprise.

1. The Council has an important role in helping local businesses become and stay successful.



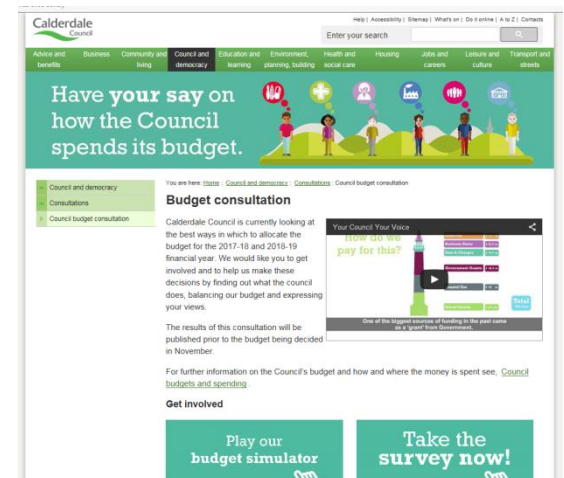
2. I would support the Council investing in improving access to technology and good transport links in and around Calderdale.



3. I would support the Council investing in new facilities like Halifax Sports Centre.



4. I would support the Council investing more in affordable housing.



# Have people been interested?

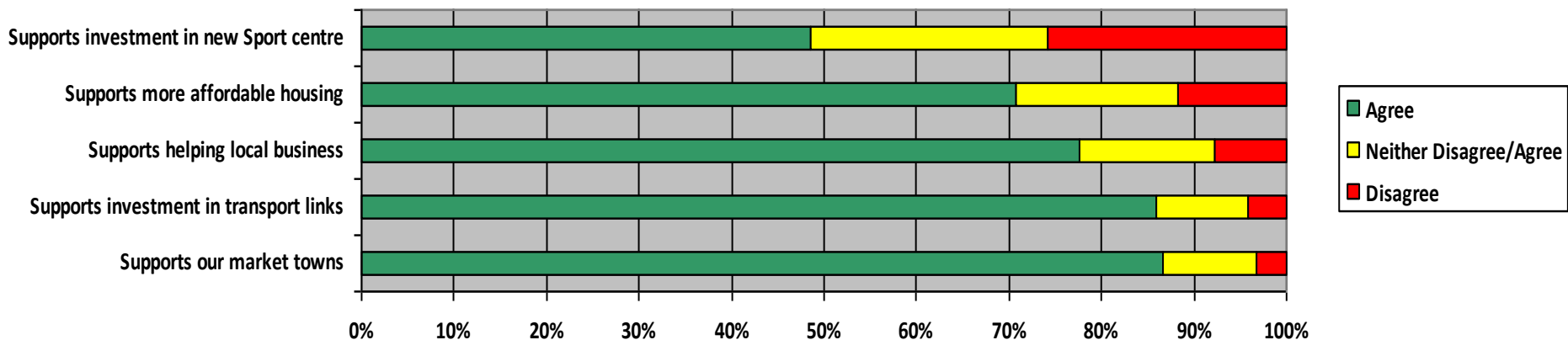
## Headline figures

### Yes:

- More than 4,000 people have given us their views (in 2010 we had 2,000)
- 3420 surveys (paper and online) complete
- 322 simulators complete
- 601 postcards complete
- **12,121 people engaged online through**
  - Social media, you tube, our website, Zappar
- **4, 823 people at events, meetings, market stalls, public buildings**



# Growth

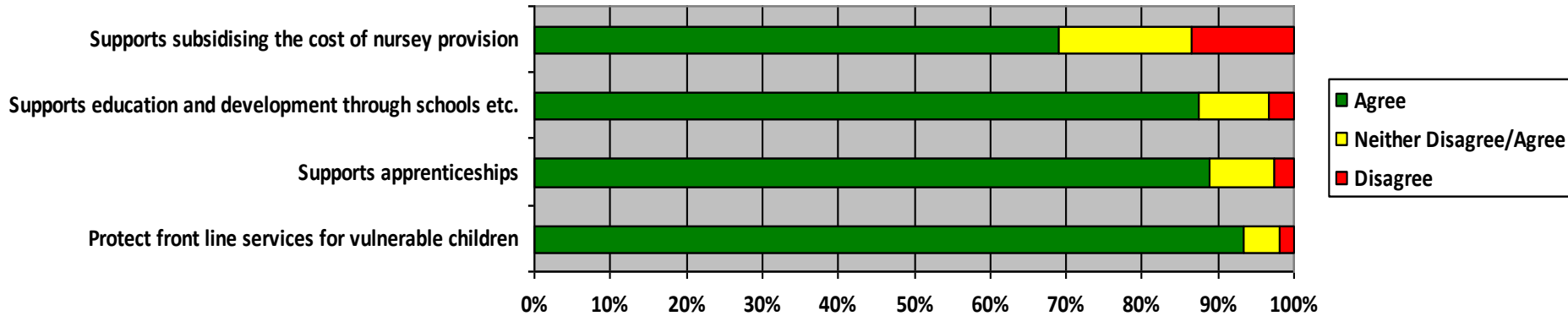


	Supports our market towns	Supports investment in	Supports helping local business	Supports more affordable housing	Supports investment in new
Disagree	3.2	4.1	7.7	11.7	25.9
Neither Disagree/Agree	10.1	10	14.7	17.6	25.5
Agree	86.7	85.9	77.6	70.7	48.6

Growth – Driving economic development and enterprise.	Agree	Neither agree/disagree	Disagree
It is important the Council supports local shopping in our market towns	86.7%	10.1%	3.2%
I would support Council investment in access to technology and good transport links in and around Calderdale	85.9%	10.0%	4.1%
The Council has an important role in helping local businesses become and stay successful	77.6%	14.7%	7.7%
I would support Council investment in more affordable housing	70.7%	17.6%	11.7%
I would support Council investment in facilities like a new Central Calderdale Sports Centre	48.6%	25.5%	25.9%



# Ambition

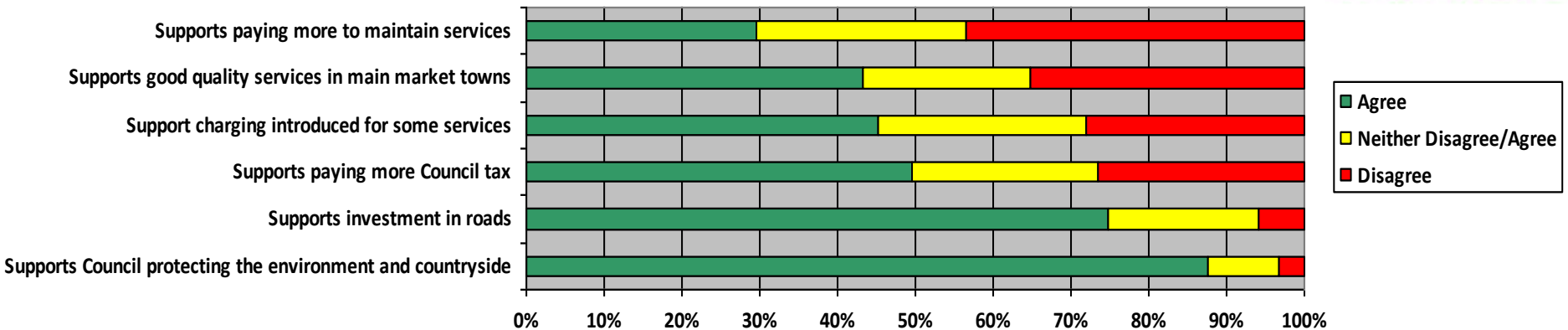


	Protect front line services for vulnerable children	Supports apprenticeships	Supports education and development through schools etc.	Supports subsidising the cost of nurse provision
Disagree	1.8	2.6	3.3	13.5
Neither Disagree/Agree	4.9	8.6	9.3	17.4
Agree	93.3	88.7	87.5	69

Ambition – Raising aspiration and achievement for all our residents.	Agree	Neither agree/disagree	Disagree
It is important the Council protects front line services for vulnerable children and young people eg children in care or with special needs	93.3%	4.9%	1.8%
It is important the Council supports apprenticeships and other ways that help local young people get jobs, including those with a disability	88.7%	8.6%	2.6%
It is important the Council supports the education and development of young people through schools, children's centres and family services	87.5%	9.3%	3.3%
It is important the Council supports all our children to get the best possible start in life by subsidising the cost of nursery provision for some parents	69.0%	17.4%	13.5%



### Sustainability

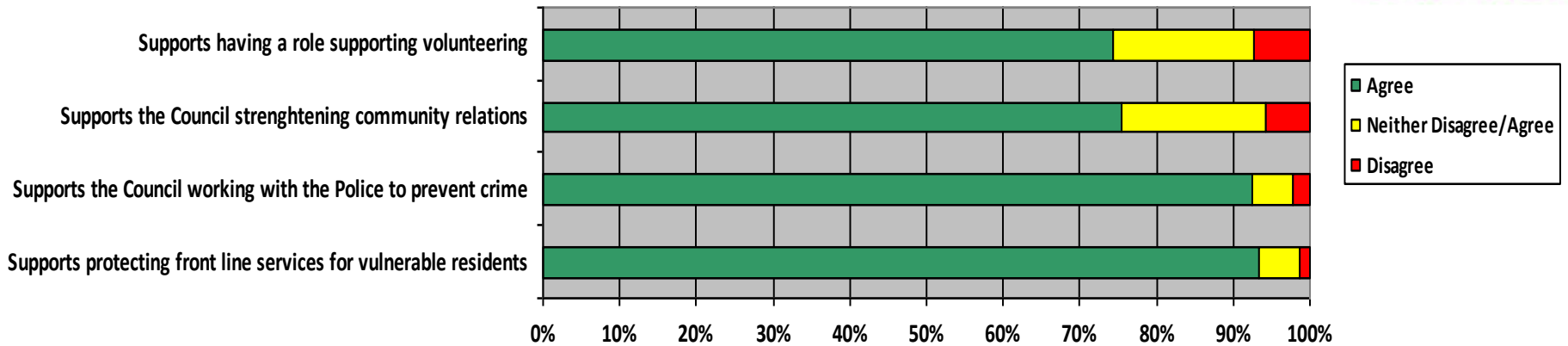


	Supports Council protecting the	Supports investment in roads	Supports paying more Council tax	Support charging introduced for	Supports good quality services in	Supports paying more to maintain
Disagree	3.3	5.9	26.4	28.1	35.2	43.4
Neither Disagree/Agree	9	19.3	23.9	26.6	21.6	27
Agree	87.7	74.8	49.6	45.3	43.2	29.6

Sustainability – Managing demand and investing for the future.	Agree	Neither agree/disagree	Disagree
The Council has an important role protecting our environment and local countryside.	87.7%	9.0%	3.3%
I think the Council should increase investment in local roads eg filling pot holes	74.8%	19.3%	5.9%
I would pay more Council Tax to help maintain front-line services	49.6%	23.9%	26.4%
I would be happy to see charging introduced for some services to maintain the service at current levels	45.3%	26.6%	28.1%
I would support the Council having fewer, good quality services in our main market towns rather than trying to spread them too thinly across Calderdale (eg car parks, libraries and parks)	43.2%	21.6%	35.2%
I would pay more to maintain services that the Council charges for, like sports centres.	29.6%	27.0%	43.4



# Resilience

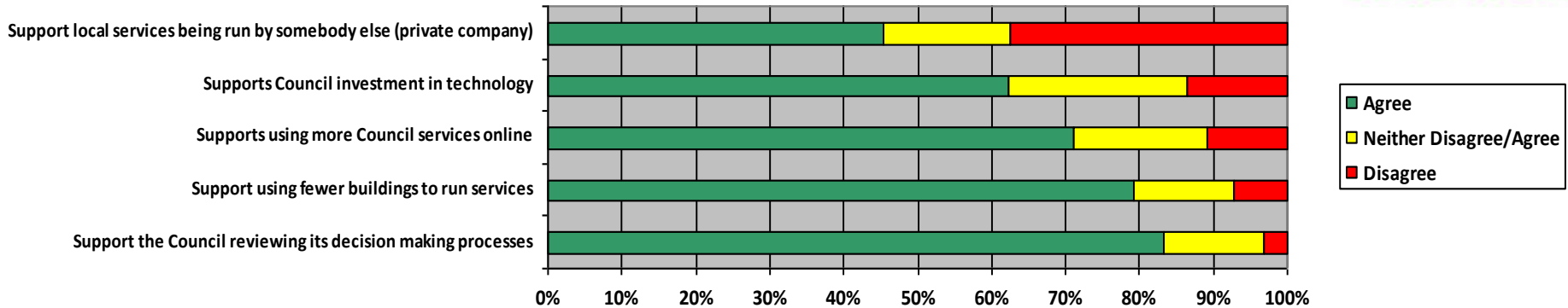


	Supports protecting front line services	Supports the Council working	Supports the Council	Supports having a role supporting
Disagree	1.4	2.3	5.7	7.2
Neither Disagree/Agree	5.2	5.3	18.8	18.4
Agree	93.4	92.4	75.5	74.3

Resilience – Supporting personal, community and environment resilience.	Agree	Neither agree/disagree	Disagree
It is important the Council protects front line services for our more vulnerable residents eg older people or adults with learning disabilities/other health issues	93.4%	5.2%	1.4%
It is important the Council works with the Police and others to prevent crime and anti-social behaviour, and to help our streets and neighbourhoods stay safe	92.4%	5.3%	2.2%
It is important the Council strengthens community relations and promotes good neighbours and citizens	75.5%	18.8%	5.7%
The Council has an important role in supporting volunteering and successful local community organisations	74.3%	18.4%	7.2%



# Efficiency



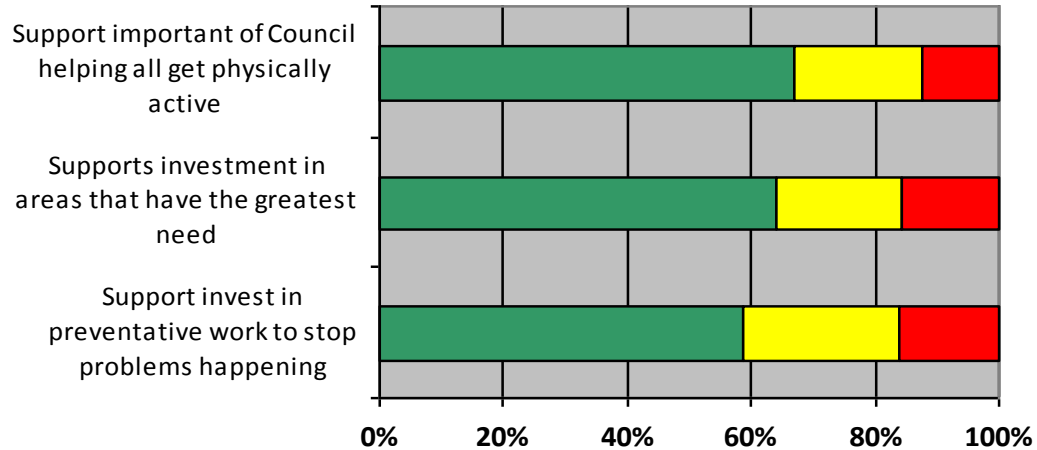
	Support the Council reviewing its	Support using fewer buildings to run services	Supports using more Council services online	Supports Council investment in technology	Support local services being run by
Disagree	3.1	7.2	10.8	13.5	37.4
Neither Disagree/Agree	13.6	13.6	18	24.3	17.1
Agree	83.2	79.2	71.1	62.2	45.4

Efficiency – Delivering efficiency and effectiveness in public services.	Agree	Neither agree/disagree	Disagree
It is important that the Council reviews its decision making processes, like elections, to make sure that they are good value for money.	83.2%	13.6%	3.1%
I would support the Council using fewer buildings to run services (this would mean some services using the same building, e.g. having Customer First in a library)	79.2%	13.6%	7.2%
I would be happy to use more Council services online	71.1%	18.0%	10.8%
I would support further Council investment in technology so it can provide more services on-line	62.2%	24.3%	13.5%
I would support local services being run by somebody else (eg a private company or voluntary organisation) if it would save money and maintain quality.	45.4%	17.1%	37.4%





## Fairness

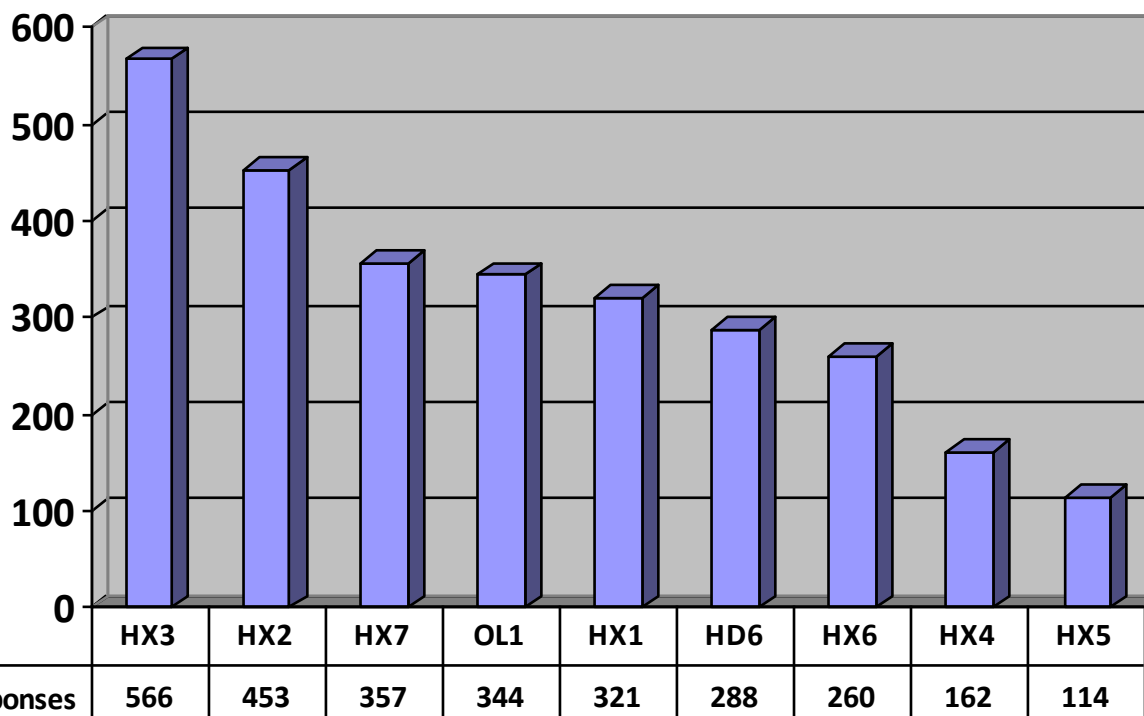


	Support invest in preventative work to stop	Supports investment in areas that have	Support important of Council helping
Disagree	16.10%	15.70%	12.60%
Neither Disagree/Agree	25.40%	20.20%	20.60%
Agree	58.50%	64.10%	66.80%

Fairness – Reducing inequalities and tackling disadvantages.	Agree	Neither agree/disagree	Disagree
The Council should invest in more preventative work to stop problems happening in the first place eg promoting speed awareness to stop accidents	66.8%	20.6%	12.6%
The Council should invest more in areas or communities that have the greatest need eg communities where there is high unemployment or more children are living in poverty	64.1%	20.2%	15.7%
I think it is important the Council helps make us all more physically active as this will improve our health and reduce the use of health and public services in the future	58.5%	25.4%	16.1%



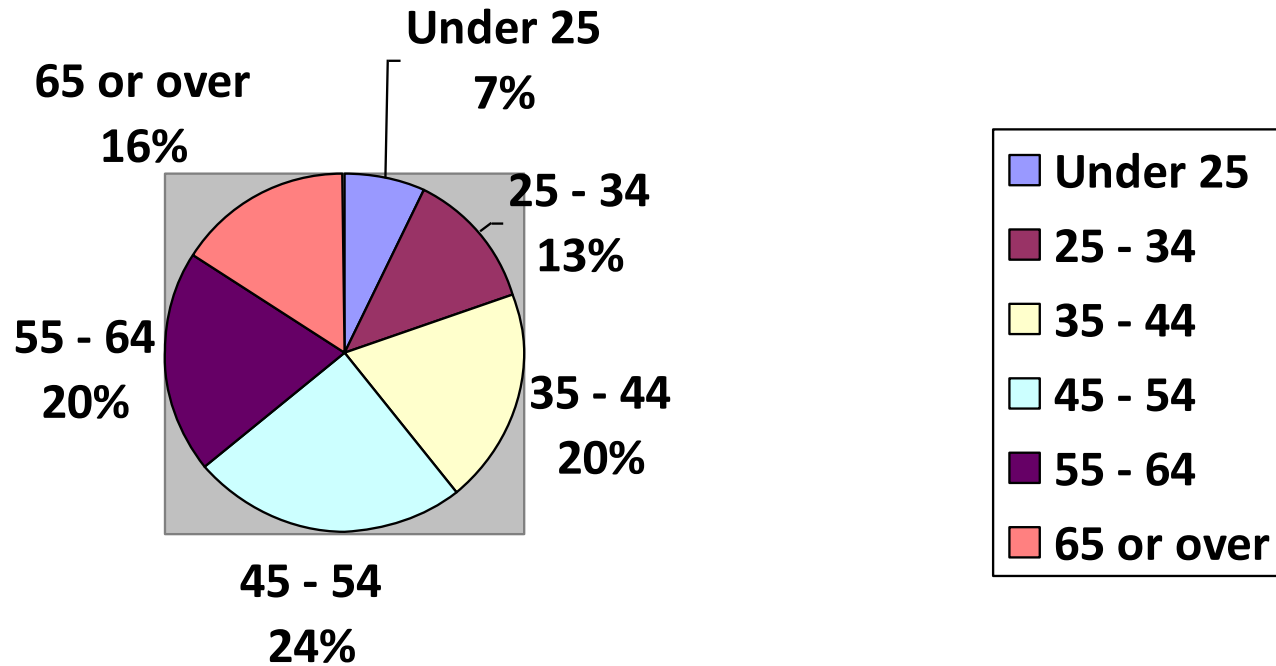
## Responses by Postcode



- HX1 (Park ward, Halifax Town Centre, Savile Park, Elland)
- HX2 (Illingworth, Mixenden, Wainstalls, Warley)
- HX3 (Boothtown, Hipperholme, Ovenden, Shelf, Southowram, Skircoat green)
- HX4 (Barkisland, Stainland, West Vale)
- HX5 (Elland, Blackley)
- HX6 (Norland, Ripponden, Rishworth, Sowerby, Sowerby Bridge)
- HX7 (Hebden Bridge, Cragg Vale, Mytholmroyd)
- HD6 (Brighouse)
- OL14 (Todmorden)



# Age breakdown of responses



# Budget Simulator

322 responses, 179 comments.

- Not everyone could manage to balance the budget
- This did give an opportunity to see the public's priority services (list attached)
- This does reinforce the substantive messages that the survey has told us especially that people are willing to pay more for Council services and Council Tax to maintain services that are priorities for them.
- We have had lots of comments that have said they didn't realise how hard the task would be and some people just couldn't manage to balance the budget.



# Key themes - You told us that:

- 1. You care most about services to our most vulnerable people – children at risk and older people needing social care** (Source – highest ranking services/issues in survey and simulator)
- 2. You also care about some core services like our roads, highways, street cleaning, parks, open spaces, community safety** (Source – highly ranking services/issues in survey and simulator. Highest proportion postcards comments)
- 3. You care and value our local environment and feel the Council should protect it** (Source: high ranking survey and simulator. Strong theme in comments)



# Key themes continued

- 4. You support the development of market towns but are less convinced of the benefit of major projects in a time of austerity.** (Source: Survey rankings. Comments in survey and simulator)
- 5. You support the move to more digital services and online** (Source: Strong positive score in survey. Clear support in comments)
- 6. You support a review of how we take decisions as a way of saving money** (Source: Survey rankings. Comments in survey and simulator)



# Key themes continued

7. **More people support an increase in Council tax and charges than disagrees, especially when seeking to balance our budget** (Source: survey nearly 50% supporting increase in CT, simulator average 2.57% increase in CT)
  
8. **Your support the great co-location and integration of community services in fewer buildings.** (Source: Strong support in survey)
  
9. **There is some support for services being run by other organisations but greater support for council as a service provider than in 2010.** (Source: survey and comments)



# Key themes continued

**10. You support apprenticeships but feel the role of Council supporting business is less important than other priorities** (Source: Survey results and some comments)

**11. Most of you think it is important to invest in the geographic areas of greatest need but think support to the vulnerable wherever they live is more important** (Source: Survey results and comments)

**12. Finally, you have repeatedly told us how difficult this is and many of you think further spending reductions should be challenged** (Source: Survey and simulator comments)





# What next?

- The consultation was about savings for financial years **2017-18 and 2018-19** (There are savings already planned for 2015-16 and 2016- 17)
- It ran from **1st September until 31st October 2015.**
- All comments and data from the survey have been published on the Council website [www.calderdale.gov.uk](http://www.calderdale.gov.uk)
- We will follow up over 900 email contacts now made with residents
- Outcomes will help inform budget savings discussions from November
- Stakeholder meetings as we set up **Town Boards** take forward conversations with communities
- Committed to feedback to **Ward forums in December.**
- Further **consultation on *actual* budget savings proposals in January 2016**

